

2016 NASA Cost Symposium Security Frequently Asked Questions (FAQ)

1. What do I need to get onto Glenn Research Center?

To be able to enter onto NASA Glenn Research Center (GRC), you will need either an **Active NASA PIV Badge** or an issued NASA Visitor Badge. Any person with an active NASA PIV Badge will be allowed onsite at GRC.

2. How do I know if I have a NASA PIV Badge?

A NASA PIV Badge has a smart chip embedded that provides strong security authentication. Below are examples of NASA PIV Badges.

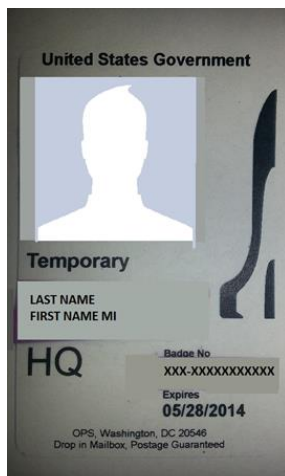
NASA Civil Servant PIV Badge



NASA Contractor PIV Badge



3. What if I have a temporary NASA Badge or a NASA Local Badge?



Only active NASA PIV Badges are acceptable for automatic entry to Glenn. You need to obtain a NASA Visitor Badge from the GRC Main Gate Lobby. Once you register for the Symposium, the data is collected and will be

sent to the GRC Main Gate Lobby on your behalf. When you arrive at Glenn, please report to the GRC Main Gate Lobby to pick up your NASA Visitor Badge.

4. I work for another government agency that also uses "PIV Badges", will they work?

No, only active NASA PIV Badges are acceptable for automatic entry to Glenn. You need to obtain a NASA Visitor Badge from the GRC Main Gate Lobby. Once you register for the Symposium, the data is collected and will be sent to the GRC Security Office on your behalf. When you arrive at Glenn, please report to the GRC Main Gate Lobby to pick up your NASA Visitor Badge.

5. Where is the GRC Main Gate Lobby located?

The GRC Main Gate Lobby is located on NASA Parkway, off of Brookpark Road. Please see the attached map.

6. What are the hours of the GRC Main Gate Lobby?

The GRC Main Gate Lobby is open 24/7. You should plan for an extra 15-30 minutes to receive your Visitor Badge.

7. When is the cutoff for Visitors to register for the 2016 NASA Cost Symposium?

GRC security requires the Symposium's Visitor List to be submitted in advance. Anyone who completes their registration prior to **August 8, 2016** will automatically have all of their Visitor Information sent to the GRC Main Gate Lobby so they can quickly pick up their NASA Visitor Badge.

8. What do I need to bring with me to pick up my NASA Visitor Badge?

GRC requires one form of a current and valid government issued photo identification to pick up your NASA Visitor Badge. One of the identifications must have a photo. Acceptable forms of government issued identification include:

- Valid Driver License, Learner Permit, or Identification Card
- Unexpired Passport
- Unexpired United States Military Identification Card
- Unexpired College Identification Card
- Unexpired State, Local, or Federal Government Agency Badge

9. Will I need to go to the GRC Badge & Pass Office each day?

No, you will only need to go to the GRC Main Gate Lobby once to pick up your NASA Visitor Badge. Your NASA Visitor Badge will be valid for the entire Symposium, August 23-25, 2016.

10. Do I need an escort if I have a NASA Visitor Badge?

U.S. Citizens with a NASA Visitor Badge will not need to be escorted. Non U.S. Citizens with a NASA Visitor Badge will require an escort while they are at GRC. Non U.S. Citizen Visitors will be contacted individually prior to the 2016 NASA Cost Symposium so that they can be paired up with an escort.

11. Are Non U.S. Citizen allowed to attend the 2016 NASA Cost Symposium?

Non U.S. Citizens are eligible to attend the 2016 NASA Cost Symposium; however, they will need to obtain a NASA Visitor Badge and will need to be escorted the entire time. Please complete the online registration and provide all pertinent details. You will be contacted individually. Due to the sensitive nature of Personally Identifiable Information (PII), Non U.S. Citizens will be directed to work with the GRC Security POC to initiate their visit request.

If you are a Lawful Permanent Residents (LPR), also known as Permanent Resident Alien (PRA) or green card holder, a U.S. citizen representing a foreign entity and person with multiple citizenships (one of which is U.S.) you can attend the Cost Symposium and will be processed as a U.S. citizen. LPRs are required to present a valid government issued photo ID and, also, their green card.

If you are not a U.S. citizen or LPR, you must be sponsored via a NASA C-216 and processed in accordance with GRC International Visitor on-site physical access approval procedures. Please allow 4 weeks for the NASA C-216 to be processed, once received.

12. Who is the GRC Security POC?

Please contact Del Simonovich at (216) 433-5049 or Candice McDonald at (216) 433-5452. The main number for the Security Office at GRC is (216) 433-2204.

13. What if I need a NASA Visitor Badge and missed the cutoff for the Visitor List Submission, what do I do?

Please send an email to Lisa Connell (lisa.connell-1@nasa.gov) and Thanh Dinh (thanh.t.dinh@nasa.gov) to initiate the visit request to access GRC.

